

To:
Crisis Intervention
Providers
HMOs and Other
Managed Care
Programs

Billing policy change for crisis intervention services provided to recipients enrolled in the Independent Care Health Plan and Medicaid-contracted HMOs

Billing policy for crisis intervention services provided prior to January 1, 2004

Prior to January 1, 2004, crisis intervention services were included in the capitation rates paid to the Independent Care Health Plan (*iCare*)* and Medicaid-contracted HMOs. Providers must submit claims for crisis intervention services provided prior to January 1, 2004, to *iCare* or to a recipient's Medicaid-contracted HMO.

Billing policy for services provided on and after January 1, 2004

For recipients enrolled in the Independent Care Health Plan

Effective for dates of service on and after January 1, 2004, crisis intervention services are not covered by *iCare*. Providers must submit claims for crisis intervention services provided to *iCare* enrollees on and after January 1, 2004, to Medicaid fee-for-service.

For recipients enrolled in Medicaid-contracted HMOs

Since the 2002-2003 Medicaid and BadgerCare HMO contracts have been extended, crisis intervention services will remain covered by the

HMO until new contracts become effective. Wisconsin Medicaid will notify crisis intervention providers promptly when this occurs. Providers should continue to submit claims for crisis intervention services provided to Medicaid-contracted HMO enrollees to the HMO until the 2004-2005 contracts become effective.

**iCare* is a Wisconsin Medicaid special managed care program that provides health care services for people with physical, developmental, or emotional disabilities in Milwaukee County.

The *Wisconsin Medicaid and BadgerCare Update* is the first source of program policy and billing information for providers.

Although the *Update* refers to Medicaid recipients, all information applies to BadgerCare recipients also.

Wisconsin Medicaid and BadgerCare are administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For questions, call Provider Services at (800) 947-9627 or (608) 221-9883 or visit our Web site at dhfs.wisconsin.gov/medicaid/.

PHC 1250